



## **UNDERSTANDING YOUR TOWN OF EAGLE UTILITY STATEMENT**

### **Bill Abbreviations:**

\*All services are billed from the 1<sup>st</sup> through the 30<sup>th</sup> unless otherwise noted.

#### **Water – WT**

The water portion of your bill represents the amount of water used each month, an approximate 30 day billing cycle, which is mid-month to mid-month. Water meters are typically read on the 20<sup>th</sup> of each month. On the upper left corner of your bill you will see the Reading Dates which is the billing period for water. You will see your previous read and current read. The consumption number is represented in thousands of gallons.

For example (1) = 1,000 or (15) = 15,000.

#### **Yard Waste – YW**

The yard waste portion of your bill represents the residential fee for the use of the Town's yard waste disposal facility. This facility has seasonal access and only limited material is accepted. You must provide a copy of your driver's license and a Town statement for access.

#### **Sewer – SW**

The sewer portion of your bill represents the fee for providing sanitary sewer services.

#### **Admin Fee – ADF**

The administrative fee portion of your bill represents the fee the Town charges to maintain the accounting between the Town and Vail Honeywagon, our contracted service provider.

#### **Trash – TR**

The trash portion of your bill is the fee (per can) that is charged to the Town for residential trash service by our contracted service provider, Vail Honeywagon. The Town charges the customer that same fee.

#### **Service Charge – SC**

The service charge is the fee for not making your payment by the due date. You can avoid this fee if you make your payment on or before the 15th of each month.

#### **Water Surcharge - WTS**

The Water Surcharge is a monthly charge and was implemented on the June 2018 billing. This charge is calculated based upon usage history. Surcharge rates vary from \$8.15 (low) \$12.50 (average) and \$17.00 (high). New properties are placed in the "average" rate.

**New Account** – When you open a new account with the Town of Eagle you are required to pay your trash, sewer, yard waste and administrative fee one month in advance. Your bill will prorate from the date you start the account through the end of the billing cycle which will include those fees. The fees are then credited back to the account when you close the account.

#### **Contact information:**

Town of Eagle Utilities – Angela Haskins 970-328-6354 [angela@townofeagle.org](mailto:angela@townofeagle.org)

Vail Honeywagon – 970-476-3511 or [requests@vailhoneywagon.com](mailto:requests@vailhoneywagon.com)